

Carrier Intake & Managed Dispatch — Current Instructions

October 9, 2026 controlled edition. This packet replaces the October 4 intake download for new managed-dispatch applications. The carrier contracts with Equitable Solutions LLC; the assigned dispatcher operates under Equitable. The general Carrier Portal and self-dispatch service are retired.

Our direct-shipper lane mission

We work to identify and develop **carrier-approved direct-shipper lane relationships** that match your equipment, preferred origin/destination lanes, return markets, rates and operating limits. Our long-term goal is to reduce dependence on load boards and brokers. Until suitable direct-shipper accounts are secured, we may use **approved broker or load-board opportunities** at your direction. We do not guarantee shipper accounts, loads, rates, or a timeline.

How onboarding actually works — no Carrier Portal account

1. Your assigned dispatcher sends one secure carrier-specific invitation to your confirmed email address. Do not forward it.
2. Complete the on-screen Carrier Intake, current managed-dispatch agreement, **required LPOA**, **required Communication Authorization**, W-9 request, first truck/unit expense worksheet and supporting Certificate of Insurance.
3. Include your outbound/return lanes, reload markets, desired direct-shipper lanes, equipment, maximum deadhead, rate requirements, operating restrictions, and the method you want to use to approve each load.
4. Equitable verifies FMCSA authority, consent/agreement, W-9, insurance and required authorizations. Sending forms does **not** activate the carrier.
5. When authorized for service, your assigned dispatcher researches suitable freight. You retain final approval over every load; secure carrier-specific approval/document links are used as needed, **not a general Carrier Portal login**.

Fee and freight-money boundaries

Standard managed dispatch is **7.5% of linehaul** (6% dispatcher, 1.5% Equitable). Dispatcher-handled Truckstop loads can use a higher carrier-approved total percentage, minimum 7.5%, with Equitable retaining 1.5%. Freight proceeds remain payable directly to the carrier or its factor; Equitable collects dispatch-service fees only. The complete agreement controls.

The original agreement and signatures follow this introduction. This is an operational template requiring legal review before production use.

FILLABLE WORKING COPY: You may type and save this PDF on a computer, tablet or phone.
Typing in a signature box does NOT complete Equitable electronic consent or signature.
The carrier must personally review and sign using its secure carrier-specific onboarding link.



CARRIER INTAKE & MANAGED DISPATCH PACKET

Equitable Solutions LLC - Current Carrier Intake Packet

MANAGED DISPATCH: STANDARD 7.5% | DISPATCHER-HANDLED TRUCKSTOP: CARRIER-APPROVED
DISPATCHER-SET FEE, MINIMUM 7.5% | EQUITABLE RETAINS 1.5% | FREIGHT PROCEEDS STAY WITH
CARRIER/FACTOR

Carrier Company Information

Legal carrier name

DBA name

USDOT number

MC number

EIN (if provided)

Business address

Primary contact

Phone

Email

Authority / Insurance / Compliance

Operating authority status

Insurance company

Policy number

Cargo coverage

Auto liability coverage

Policy expiration

Factoring company (if any)

Factoring contact

Equipment Profile

Equipment type(s)	
Trailer length / configuration	
Maximum legal payload	
Special equipment	
Number of trucks to be serviced	
Truck / unit identifiers	

Approved Lanes & Operating Instructions

Home base / usual origin

Preferred outbound lanes

Preferred backhaul lanes

No-go states/regions

Preferred trip length

Minimum rate guidance

Operating days

Commodity restrictions

Other carrier instructions

Carrier Requested Lane & Return-Freight Plan

Use this page alongside the guided online intake. Carrier choices—not available load-board listings—define where Equitable is authorized to research freight.

Carrier legal name / USDOT	
Primary equipment / unit	
Starting city/state / current location	
Preferred outbound origin → destination	
Requested repeat/direct-shipper lanes	
Preferred return / backhaul cities	
Freight/reload markets after delivery	
No-go areas, commodities or customers	
Maximum pickup deadhead miles	
Max optional repositioning miles	
Minimum loaded RPM / all-in trip floor	
Pickup/delivery days & home-time	
Approve load via secure link / email / text	

Interim freight and carrier-control acknowledgment

- ☐ I understand Equitable may use approved broker/load-board freight while researching carrier-approved direct-shipper lanes, and no direct accounts, recurring loads, rates or timeframes are guaranteed.
- ☐ I understand I retain final control over each load, including rate, lanes, equipment, safety and acceptance. Equitable cannot receive my freight proceeds.
- ☐ I understand the current managed-dispatch agreement, LPOA and Communication Authorization are required for onboarding; there is no general Carrier Portal login.

Carrier signature / date

Reference-only worksheet. The current secure guided electronic forms and agreement signatures remain the authoritative record; do not treat this worksheet as completed legal acceptance.

Documents & Billing Setup

W-9 received	
COI received	
Authority verification complete	
Factoring notice / NOA if applicable	
Carrier contact email (secure links)	
Dispatch-service payment setup status	
Assigned Equitable Contract Dispatcher	

Carrier Dispatch Services Agreement - Key Terms

STANDARD LOAD: 7.5% = 6% ASSIGNED CONTRACT DISPATCHER + 1.5% EQUITABLE | TRUCKSTOP:

APPROVED PERCENTAGE MINIMUM 7.5%; 1.5% EQUITABLE / REMAINDER DISPATCHER

1. Parties and Service Relationship

This agreement is between the motor carrier accepting these terms (Carrier) and Equitable Solutions LLC (Equitable). Carrier engages Equitable to provide managed dispatch support. Equitable may assign an approved Independent Contractor Dispatcher, also described in the system as an Equitable Contract Dispatcher, to perform dispatch work for Carrier under Equitable's service relationship with Carrier. The assigned dispatcher is not a separate contracting party with Carrier for managed-dispatch services and is not Carrier's employee.

2. Carrier Control and Load Approval

Carrier retains final control over its operating authority, drivers, equipment, safety, hours of service, lanes, rates, commodities, operating restrictions, and whether to accept or reject each load. Equitable and the assigned dispatcher may communicate, research, organize information, negotiate within Carrier-approved instructions, and support dispatch administration, but a load may not be treated as Carrier-approved unless the required Carrier approval is recorded.

3. Managed-Dispatch Service Charge

For standard managed-dispatch loads handled through this Equitable relationship, Carrier agrees to one dispatch-service charge equal to seven and one-half percent (7.5%) of the load's linehaul amount. Equitable records six percent (6%) of linehaul as compensation payable to the assigned Independent Contractor Dispatcher and retains one and one-half percent (1.5%) of linehaul as Equitable's service/system share. For a dispatcher-handled Truckstop load, the assigned dispatcher may propose the dispatch-service percentage, but it may not be less than seven and one-half percent (7.5%) of linehaul and Carrier must approve the exact percentage in Carrier Approval before load creation. Equitable retains one and one-half percent (1.5%) of linehaul and the dispatcher receives the approved percentage minus one and one-half percent (1.5%). The selected Truckstop percentage is the entire dispatch-service charge; it is not the selected percentage plus another 1.5%. The calculation base is linehaul only. Fuel surcharge, detention, layover, lumper reimbursement, truck ordered not used, stop charges, taxes, advances, and other separately stated accessorial or pass-through amounts are excluded from the dispatch-service calculation unless the parties expressly amend the written terms.

4. Payment to Equitable

Carrier pays the managed-dispatch service charge to Equitable Solutions LLC. Carrier does not separately pay the assigned dispatcher for the same managed-dispatch load. After Carrier's dispatch-service payment clears, Equitable records its 1.5% linehaul share and the dispatcher's applicable payable: 6% of linehaul on a standard managed load, or the carrier-approved Truckstop percentage minus 1.5% on a dispatcher-handled Truckstop load. Equitable may place a reasonable payment or payout hold when a payment is pending, reversed, refunded, disputed, charged back, or requires reconciliation. Payment credentials are handled by Equitable's regulated payment processor; Equitable's application is not intended to store full card or bank account numbers.

5. Freight-Money Boundary

Equitable does not receive, hold, redirect, settle, or distribute Carrier's freight revenue under this managed-dispatch payment system. Freight charges owed by a broker, shipper, factor, or other transportation payor remain payable directly to Carrier or Carrier's factoring company as applicable. Broker settlements, shipper transportation payments, factoring proceeds, fuel surcharge, and other carrier freight proceeds are not Equitable dispatch-service payments.

6. Assigned Independent Contractor Dispatcher

Equitable may assign, replace, or remove an Independent Contractor Dispatcher as operationally necessary. The assigned dispatcher performs dispatch services for Equitable under a separate independent-contractor agreement. The dispatcher may not independently bind Carrier or Equitable beyond written authority, open financial accounts in Carrier's name, receive Carrier freight proceeds, or collect the managed-dispatch service charge directly from Carrier unless Equitable expressly authorizes a different written arrangement.

7. Carrier-First Outreach and Direct-Shipper Work

Any direct-shipper research or outreach performed through managed dispatch must be tied to a specific authorized Carrier and Carrier-approved equipment, lanes, service areas, commodities, and operating instructions. The system is not to be used to obtain freight first and then search for an unrelated truck. Carrier retains final approval before an opportunity becomes an active Carrier load.

8. Records and Documents

Carrier agrees to provide accurate authority, insurance, equipment, contact, load, rate, and payment information reasonably needed for dispatch service and recordkeeping. Equitable may maintain carrier approvals, load records, rate confirmations, BOL/POD records, invoices, payment status, communication logs, and other dispatch records connected to the service.

9. Communication Authorization

Carrier authorizes Equitable and its assigned Independent Contractor Dispatcher to communicate for permitted dispatch-support purposes within Carrier's written operating instructions. Carrier may update or revoke specific operating instructions prospectively by written notice, subject to completing obligations already accepted.

10. Term and Termination

This agreement continues until terminated under the written terms or applicable law. Termination does not erase amounts already earned, payment obligations already incurred, document-retention duties, confidentiality duties, or reconciliation obligations connected to completed or previously approved services.

11. Operating Model Summary

Carrier contracts with Equitable for managed dispatch services. Equitable assigns an Independent Contractor Dispatcher. Standard managed loads use one 7.5% linehaul dispatch-service charge, with 6% dispatcher compensation and 1.5% Equitable retention. Dispatcher-handled Truckstop loads use the exact carrier-approved dispatcher-set percentage of at least 7.5%; Equitable retains 1.5% and dispatcher compensation is the approved percentage minus 1.5%. Carrier freight proceeds remain outside Equitable's dispatch-payment system.

Carrier Dispatch Services Agreement - Signature

Signatures / Acknowledgment

Legal name / business

MOTOR CARRIER

Authorized signer

Signature

Date

Legal name / business

EQUITABLE SOLUTIONS LLC

Authorized signer

Signature

Date

Required Limited Dispatch Authorization

1. Appointment

The undersigned Carrier appoints Equitable Solutions LLC, acting through its authorized personnel and assigned Independent Contractor Dispatcher, as a limited agent solely for the dispatch-support tasks expressly listed in this document.

2. Permitted Dispatch Communications

Within Carrier-provided instructions, Equitable may request and exchange load information, communicate pickup/delivery details, transmit routine dispatch documents, discuss rate or scheduling information for Carrier review, and perform other administrative dispatch communications approved by Carrier.

3. Carrier Approval

Carrier keeps final authority to accept or reject loads, rates, lanes, commodities, appointments, and operating commitments. This LPOA does not transfer Carrier's operating authority or safety responsibility.

4. Prohibited Financial Authority

This LPOA does not authorize Equitable or an assigned dispatcher to receive broker settlements, shipper transportation payments, factoring proceeds, fuel surcharge, freight revenue, or other money owed for Carrier transportation. Those funds remain payable directly to Carrier or Carrier's factor. Carrier-to-Equitable payments under managed dispatch are limited to the applicable dispatch-service charge: standard managed loads use 7.5% of linehaul, while dispatcher-handled Truckstop loads use the exact carrier-approved dispatcher-set percentage of at least 7.5%. Equitable retains 1.5% of linehaul and the dispatcher receives the applicable remainder under the managed-dispatch agreement.

5. No Unrelated Contract Authority

This LPOA does not authorize Equitable or the dispatcher to open bank or factoring accounts, borrow money, sign unrelated contracts, sell Carrier assets, transfer Carrier authority, or make legal admissions for Carrier.

6. Term and Revocation

Carrier may revoke this limited authority prospectively by written notice, subject to completing already accepted dispatch obligations and recordkeeping requirements.

Signatures / Acknowledgment

Legal name / business

MOTOR CARRIER

Authorized signer

Signature

Date

Communication Authorization

Carrier authorization

Equitable communications and any assigned Independent Contractor Dispatcher communications must be tied to an active carrier relationship and the carrier's approved equipment, lanes, service area, commodities, and operating instructions.

Manual outreach and records

Users must follow applicable calling, texting, email, opt-out, privacy, and consent requirements. Required outreach and contact results must be logged in the Equitable system.

Authority limits

The assigned dispatcher may communicate for dispatch-support purposes but may not bind the carrier or Equitable beyond approved instructions, receive carrier freight money, or represent that freight belongs to Equitable.

Payment communications

Carrier billing communications under managed dispatch concern only Equitable's applicable linehaul dispatch-service charge: standard managed loads use 7.5%, while dispatcher-handled Truckstop loads use the exact carrier-approved dispatcher-set percentage of at least 7.5%. Broker, shipper, factor, and other freight-payment communications remain separate from Equitable dispatch-service collection.

Carrier changes

Carrier may update approved contact methods, lanes, equipment, service areas, restrictions, and dispatch instructions through the applicable Equitable workflow.

Signatures / Acknowledgment

Legal name / business

MOTOR CARRIER

Authorized signer

Signature

Date

Carrier Control & Payment Boundary Acknowledgment

- ☐ Carrier retains final control over load acceptance, rates, lanes, equipment, authority, safety, and final booking decisions.
- ☐ I understand that standard Equitable managed dispatch uses a 7.5% linehaul dispatch-service charge paid by Carrier to Equitable: 6% dispatcher compensation and 1.5% Equitable retention. A dispatcher-handled Truckstop load may use a higher dispatcher-set percentage, but it may not be below 7.5%, the exact percentage must be approved by Carrier before load creation, Equitable retains 1.5% of linehaul, and dispatcher compensation is the approved percentage
- ☐ Broker, shipper, factor, fuel surcharge, accessorial, and other freight proceeds remain payable directly to Carrier or Carrier's factoring company and are not collected by Equitable.
- ☐ Direct-shipper research/outreach under managed dispatch is tied to this specific authorized Carrier and Carrier-approved operating instructions.

Signatures / Acknowledgment

Legal name / business

MOTOR CARRIER

Authorized signer

Signature

Date
